



**MLADENA FALTIN**

Curriculum vitae

## PERSONAL INFORMATION

Date of birth: March 6., 1982., Rijeka

## EDUCATION AND TRAINING

**2001. - 2007.**

*Master's degree in Political science, Faculty of Political Science, University of Zagreb, Areas of education; Croatian politics, Political communication, Teaching*

**1996. - 2000.**

*The Classical Gymnasium, Prva riječka hrvatska gimnazija*

• **1998. - 2000.**

*Public Speaking School, Ministry of Science, Education and Sports, Phonetics Section and Croatian Society of Logic.*

**2009. - 2010.**

*B1 Italian, „Center for Foreign Languages Vodnikova”*

**10. / 2021. - Currently**

*Education in logotherapy and existential analysis, Croatian Center for Logotherapy and Existential Analysis*

**04. /2016. - 10. /2016.**

*Lifelong learning program therapeutic storytelling with the Lessac method for inclusive communities, Faculty of Teacher Education, University of Rijeka*

## WORK EXPERIENCE

**02. /2012. - 10. /2020. - Rijeka, Croatia**

*Rijeka County Court, Victims and Witnesses Support Department, Head of Department*

- Managing the work of the Department for the County, Municipal and Misdemeanor Courts and the County and Municipal State Attorney's Office in Rijeka.
- Establishing relations with law enforcement agencies in the direction of developing support for victims and witnesses in the Ličko Senjska and Istarska counties.
- Participation in the working group of the Ministry of Justice for the preparation of forms with legal rights of victims and witnesses-in the police in accordance with Directive 2012/29 / EU on the establishment of min. standards on the rights, support and protection of victims of crime.
- Training of police officers on the application of Directive 2012/29 / EU during 2014, - 2018. Establishment of volunteer management for v/w support
- Participation in the development of the IT system for the operation of the v/w support system

in the Republic of Croatia.

- Transfer of knowledge and experience on the development of the v/w support system in the Republic of Croatia in the EU countries and the Region.

**01. /2011. - 12. /2011. - Rijeka, Croatia**

*UNDP Croatia, Justice and Security Portfolio, Victim and Witness Support Department Rijeka*

- Establishment of the organizational structure of the Department at the County, Municipal and Misdemeanor Courts and the County and Municipal State Attorney's Office in Rijeka.
- Monthly reporting to UNDP in English.
- Promotion of the Department, cooperation with partners from the governmental and non-governmental sector of Primorsko goranska County

**03. /2009. – 12. /2010. - Zagreb, Croatia**

*Documenta - Center for Dealing with the Past, Project "Human Losses in Croatia 1991-1995", researcher*

- Collection and analysis of documentation on human losses in Croatia.
- Data collection in the field by conducting semi-structured interviews in Sisačko- moslavačka County.
- Presentation at the International Conference on the Controversial Status of War Victims: "Legal Status of Victims in Armed Conflict-Human Losses in the Yugoslav Wars.

**12. /2007. - 09. /2008. - Zagreb, Croatia**

*Association of Croatian Military Invalids of the Homeland War of the City of Zagreb, administrator*

- Organizing and managing the administrative work of the association; communication with the ministry in charge of veteran affairs in order to regulate the status of members and exercise their legal rights.

**02. /2008. – 05./2008. – Zagreb, Hrvatska**

*"Documenta" Center for dealing with the past Research "Transitional Justice in the Post-Yugoslav Countries, 2007 Report" expert associate*

- Analysis of the activities of civil society organizations on the topics of peace work and dealing with the past in the Republic of Croatia by conducting semi-structured interviews with organizations in the field.

**03. /2006. – 06. /2006. – Zagreb, Hrvatska**

*"B.a.B.e." Center for Women's Human Rights, Research "Contribution of Civil Society Organizations to Democratization Processes and Protection of Human Rights in Croatia 2002-2006", expert associate*

- Conducting semi-structured field interviews with civil society organizations, input and processing of collected data.

**08. /2000. – 05. /2001. – Rijeka, Zagreb, Hrvatska**

*Ri - tv, local Rijeka television, journalist, Croatian Cable Network (CCN) Zagreb, reporter*

- Monitoring of local events for news and information program RiTv's.
- Monitoring the trial of the "Gospić Group" for war crimes at the Rijeka County Court for the Croatian Cable Network in Zagreb.

## PROJECTS

### **10. /2019. - 04. /2020. Rijeka, Croatia**

*Ministry of Agriculture of the Republic of Croatia, project "Implementation of IT system for food donation" Project assistant responsible for managing the work of IT system for food donation*

- IT system management, analysis of work and efficiency, communication with the Ministry, conducting training and educations about IT system, customer support for the use of IT systems.

### **09. /2015. - 06. /2018. Rijeka, Croatia**

*Center for the Culture of Dialogue Rijeka, Program of social inclusion of children "My place under the sun", founder and member of the program team*

- Designed and established program, recruited families into the program, responsible for the learning aid workshop, designed and led a creative thinking workshop "Pero" tells a story ", participated in the development of an IT system for working with children, public relations.

### **10. /2011. - 10. /2016. Rijeka, Croatia**

*Franciscan Secular Order, Our Lady of Lourdes, Žabica, program Social market "Kruh sv. Elizabete", Organizational Development Coordinator*

- Establishment of organizational and management structure of an entirely voluntary organization. Planning, coordination and development of the organization and activities. Establishment and development of volunteer management. Designed an IT system for working with users. Work with the people in need to establish their user status. Work on food collection and distribution. Public relations. Transfer of knowledge and experience in organizing social markets in other cities in the Republic of Croatia and Bosnia and Herzegovina.

### **12./2014.-12./2015. Rijeka, Zagreb Croatia**

*Civic initiative "Let's exempt food donation from VAT ", Initiator and coordinator of the initiative*

- Analysis of legislation and stakeholders involved, public advocacy, public relations. Member of the working group of the Ministry of Agriculture for the adoption of the Ordinance on conditions, criteria and methods of donating food and feed NN 119/2015 which for the first time legally regulates food donation. Exemption from taxation was made by amendments to the Ordinance on VAT on December 9, 2015. NN130 / 2015.

### **2009. /2010.**

*Coalition for the Establishment of a Regional Commission for Establishing Facts on War Crimes and Other Serious Violations of Human Rights in the Former SFRY (KO-RECOM)*

- Participation and organization of local, national and regional consultations with representatives of civil society, war veterans, youth, religious communities, work on the RECOM Statute

### **18./12./2013. – 24./12./2013.**

*Project of three homeless women from Rijeka "Artists for Artists of Survival"*

- Humanitarian auction sales exhibition, assistance in organizing performances.

### **10. /2005. – 10. /2006.**

*Association for Civic Education and Social Development - DIM Acting and Changing the Project*

- "Education of Young Politicians, project assistant responsible for the Organization of the 5th and 6th Schools of Democracy.

## VOLUNTEERING

**07/2021 - Currently**

*Municipality of Fužine, Committee for Health, Social Welfare and Intergenerational Solidarity*

- Chair of the Board

**01/2021 - Currently**

*Red Cross Delnice, member*

- Supervisory Board, member, head of activities of the branch of CK Fužine

**10. / 2019. - Currently**

*Society "Our children" Fužine, member*

- Organization of workshops for children and education for parents,

**10. /2011. - Currently**

*Social self-service "Bread of St. Elizabeth" Rijeka*

- Until October 2016, daily execution of activities described in chapter "projects". Today involved periodically in the collection and distribution of food and public relations.

**10. /2015. – 10. /2016.**

*Rijeka City Library, Project "Reading aloud"*

- Reading short stories to protégés elderly of the Home for the Elderly "Kantrida"

**11. /2004. - 03. /2007.**

*Association of Croatian Military Invalids of the Homeland War of the City of Zagreb*

- Designing activities of reorganization of the association and fundraising.

**02. /2007.**

*"International Conference on Establishing the Truth about War Crimes and Conflicts", Second Regional Forum on Transitional Justice Zagreb*

- Volunteering in the organization and logistics of the Conference.

**11. / 2005.**

*"G-PACT" - Global Partnership for Activism and Intercultural Cooperation and Rutgers University New Jersey USA, Junior Trainer of the Croatian G-PACT program;*

- designing civic activism training for high school students
- implementing a two-week training on civic activism to twenty high school students in Drniš

**1998. – 2000.**

*Speaking schools Mentoring assistant*

- performing voice and pronunciation exercises
- designing election workshops and extracurricular activities

## RECOMMENDATIONS

### Doc.dr.sc. Zoran Grozdanov-Associate

I worked with Mladen Faltin on several projects, as president (2014-2019) and one of the founders of the Center for the Culture of Dialogue from Rijeka. The public, through this two-the Food Network and My Place Under the Sun programs, recognizes this association. Mladena participated, in different intensities, in the design and implementation of these programs. As a member of the national platform Food Network, she designed and co-created, together with me, a large national initiative called "Let's exempt food donations from VAT", which managed to obtain VAT exemptions from the Government of the Republic of Croatia in record time for donations of food distributed in social supermarkets throughout Croatia. In 2015. Initiative was nominated by the European Social and Economic Committee as the best initiative in the EU, and in 2018., the Food Network was nominated for the EU Parliament's "Citizen of the Year" award. In that campaign, Mladena was the co-coordinator of the initiative. Mladena was also intensively involved in the design and implementation of My Place Under the Sun, a program that systematically supports children below the poverty line to provide prospects for the future not based on their social context but on their talents and abilities. City of Rijeka declared this program as the best volunteer program in 2018. Mladena is a person who is extremely competent in organizing and implementing projects and work. Furthermore, one of her greatest values is the ability to design completely new projects, with the ability to implement them. I fully recommend Mladen Faltin, as she is one of the best collaborators I have worked with, and the results of her activities are visible in civil society organizations and brought significant change for a large number of people.

### Nikica Hamer Vidmar-Supervisor-Head of the Victim and Witness Support Service of the Ministry of Justice and Administration.

Mladena Tadej, as the head of the Department for Victim and Witness Support at County court in Rijeka was involved in the founding and establishment of the support system from the beginning. Thanks to her communication and organizational skills, creativity, professional theoretical and practical knowledge, the Support Department in Rijeka has successfully developed into one recognizable instance within the court but also throughout the county. Mladena Tadej showed creativity, good communication skills, resourcefulness, adaptability, good organizational, and management skills, all reflected in the daily effective work of the Office as well as through successful volunteer management and cooperation with other bodies, services and civil society organizations. She is independent, responsible in her work, and skilled in finding solutions. She showed an interest in personal and professional development. It has the capacity in a short time to fit into the work environment and master new work tasks.

### Fra Siniša Pucić-associate

The first social market in Croatia, Rijeka's "St. Elizabeth's Bread" Social Market, was established as a volunteer project of the Franciscan Secular Order in 2011. Since such a project did not exist before, there was a need to set up a quality work organization. I was in this project from the very beginning, and I realized that we need people who will with their human and organizational qualities be able to respond to all requests and the new challenges that arose in this charitable project more and more every day. The involvement of Mladen Faltin (maiden name Tadej) proved to be a gift from God for the whole project, but also for my personal life. Primarily, her exceptional energy and love for the poor was necessary to set up systematic work with many beneficiaries-poor individuals and families in Rijeka and the surrounding area. She also contributed a lot in designing the way of collecting and

distributing food, and her expertise came to the fore in the organization of volunteers who are the biggest asset of this project. Simply put, without Mladena Faltin, there would be no Social Market in Rijeka, that is, even if the work started, it would probably be shut down quickly, considering that without Mladena's complete self-sacrifice in the popular "Socka" it would not be possible to find those who so acted the way she acted. On the contrary, there would be no launch of other social supermarkets in Croatia (there are about 30 of them today), because the two of us animated the launch, after Rijeka, of the first such projects (Vinkovci, Karlovac, Varaždin) which later expanded to other major cities.

### COMMUNICATION AND INTERPERSONAL SKILLS

- Teaching, training and counseling
- Negotiation
- Public relations
- Teamwork and networking

### MANAGEMENT SKILLS

- Management skills
- Human resource management
- Organizing, planning and scheduling work and activities
- Monitoring and evaluation
- Decision-making

### DIGITAL SKILLS

I actively use Windows and Linux operating systems. I actively use the Internet, social networks and various applications. I am competent quickly acquire the knowledge needed to work in any specialized program / database required. I participated in the creation of information systems in four different organizations.

### LANGUAGE SKILLS

- *Mother tongue (s): CROATIAN*
- *Other languages:*

	Listening	Reading	Speech production	Spoken interaction
ENGLESKI	C1	C1	C1	C1
TALIJANSKI	A2	B1	A2	A2

Levels: A1 and A2: basic user; B1 and B2: independent user; C1 and C2: experienced user

### HONORS AND AWARDS

**07/11/2017.**

*Volunteer organizer 2017.*

For organization of volunteer program at Victims and Witnesses Support Department of the Rijeka County Court. Award is given by Primorsko goranska County, the City of Rijeka and the Volunteer Center "Smart".